

Policy statement

Ivatherm Inc., with the aim of improving the performance of products and services, has decided to expand its managerial practices by including in the general management of the company of the Quality Management System in accordance with the requirements of *SR EN ISO 9001: 2015 "Quality Management System - Requirements"*

We have defined and implemented a quality policy that involves all the company's staff. In this sense, the company's management is committed:

- to satisfy the clients' requirements
- to comply with the applicable legal and regulated requirements in force and other compliance requirements
- to continuously improve the designed and implemented quality management system
- to improve the communication with the clients but also the internal communication between the members of the organization
- to meet the requirements of the SR EN ISO 9001/2005 standard and of the certification body (for obtaining and maintaining the accreditation)

The management of **Ivatherm Inc.** provides the necessary framework and resources for the implementation, maintenance and continuous improvement of the Quality Management System in order to meet the requirements of our clients.

This statement is available to interested parties and the general public.

Date: 16.11.2020.

Approved by
Administrator
Rucsandra Hurezeanu